PNGCS ICT

INNOVATION PNG 2019
CONFERENCE
Port Moresby

Protecting our **Border**
Securing our **Future**

OUR Vision and Mission

PNGCS Vision

A regional leader in delivering Customs International best practise.

PNGCS Mission

Protect our Border and Community, facilitate Legitimate Trade and Enhance Revenue Collection for a safe, secure and Prosperous PNG.
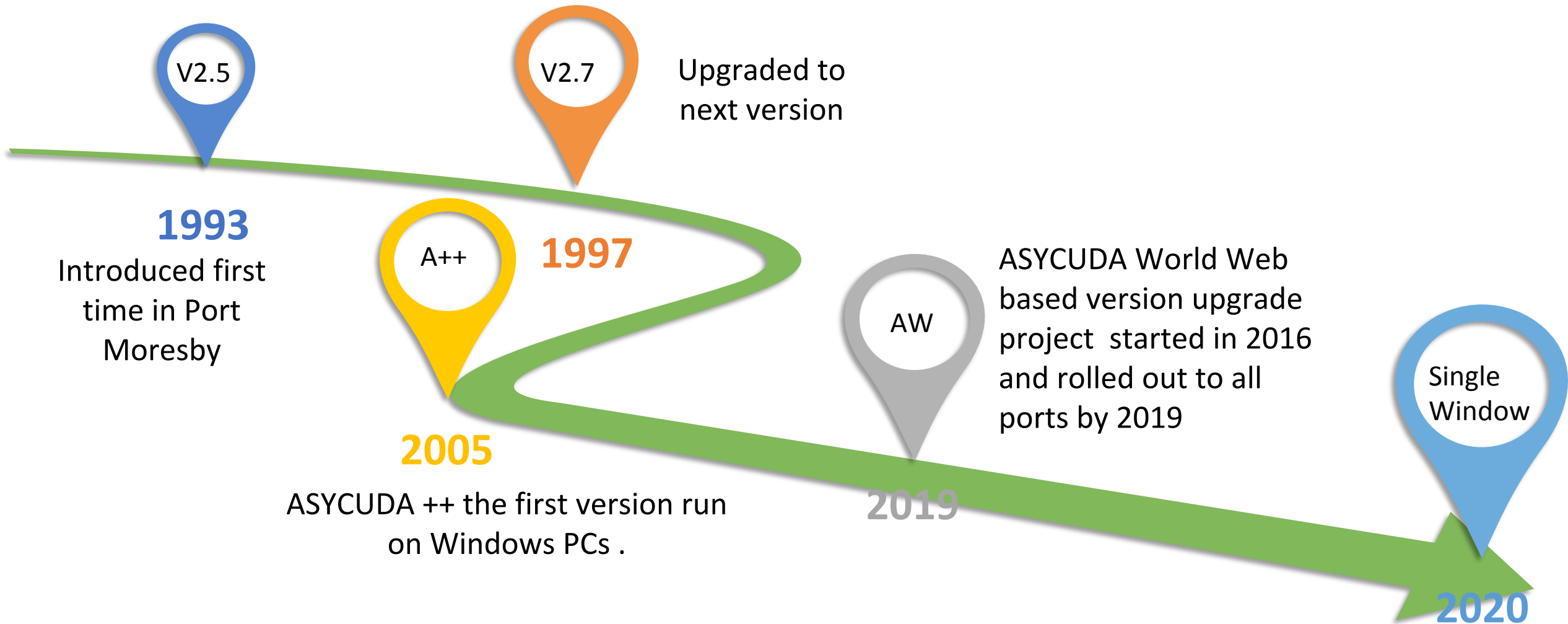
PNGCS ICT MISSION

"To Enhance PNGCS operational efficiency and effectiveness through sound Information Communication Technology support."

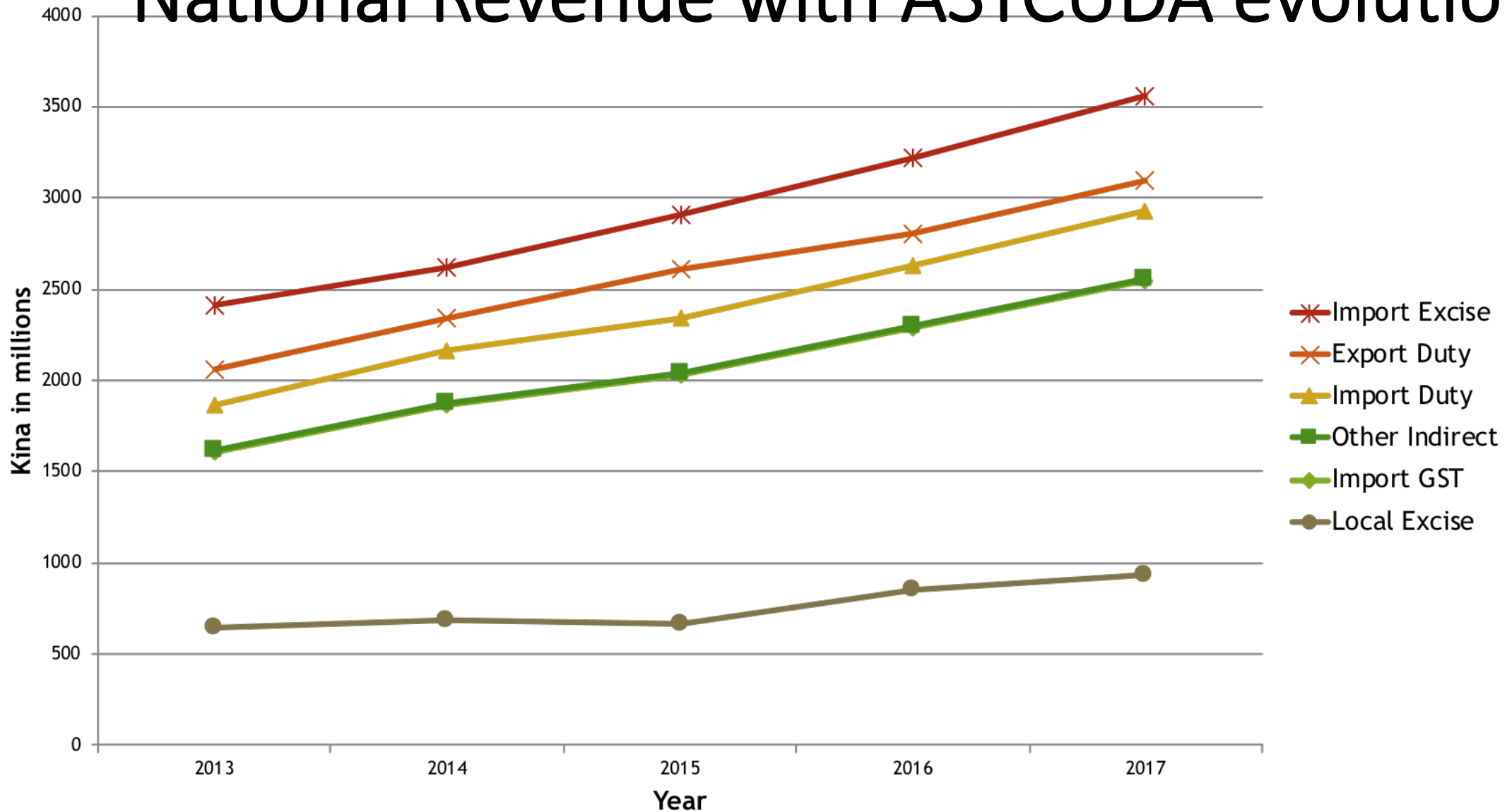**Protecting our Border**
Securing our Future

PNGCS ICT Story Board

➢ 1993 first introduction of ASYCUDA,

➢ 2005 the first version run on Windows (A++),

➢ Prior to 2012 we were connected only to few number of Ports, Customs Agents used dial up modems to connect to the system. Services were available during working hours only, (8 am to 4 pm).

➢ Since 2013 ASYCUDA available for 24/7 and connections via VPN (internet) with new virtualised server system.

➢ 2016 AW project Started and now in final stage of implementation

Evolution of ASYCUDA in PNG

V2.5

V2.7

Upgraded to next version

1993
Introduced first time in Port Moresby

A++

1997

AW

ASYCUDA World Web based version upgrade project started in 2016 and rolled out to all ports by 2019

Single Window

2005

ASYCUDA ++ the first version run on Windows PCs .

2019

2020

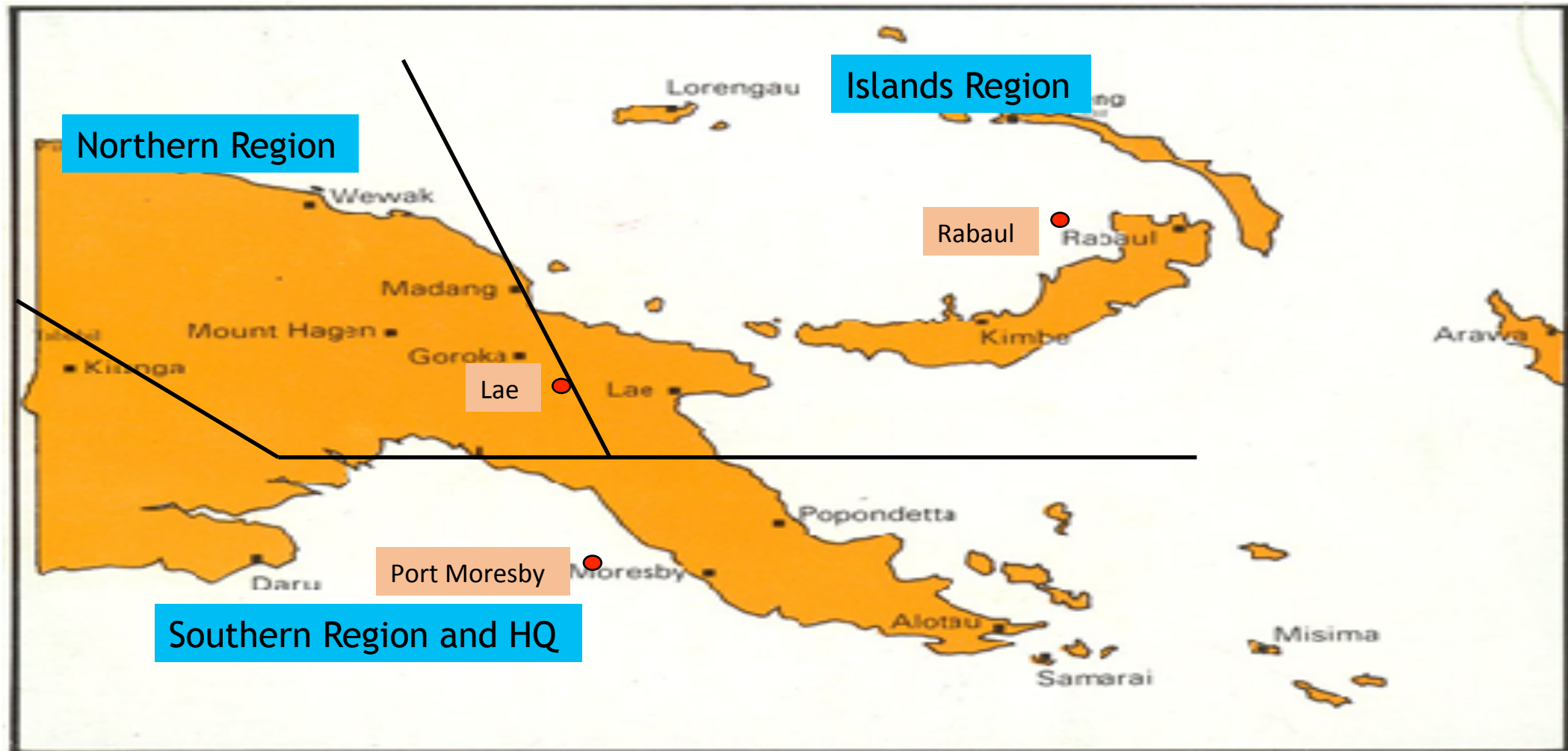**Protecting** our **Border**
Securing our **Future**
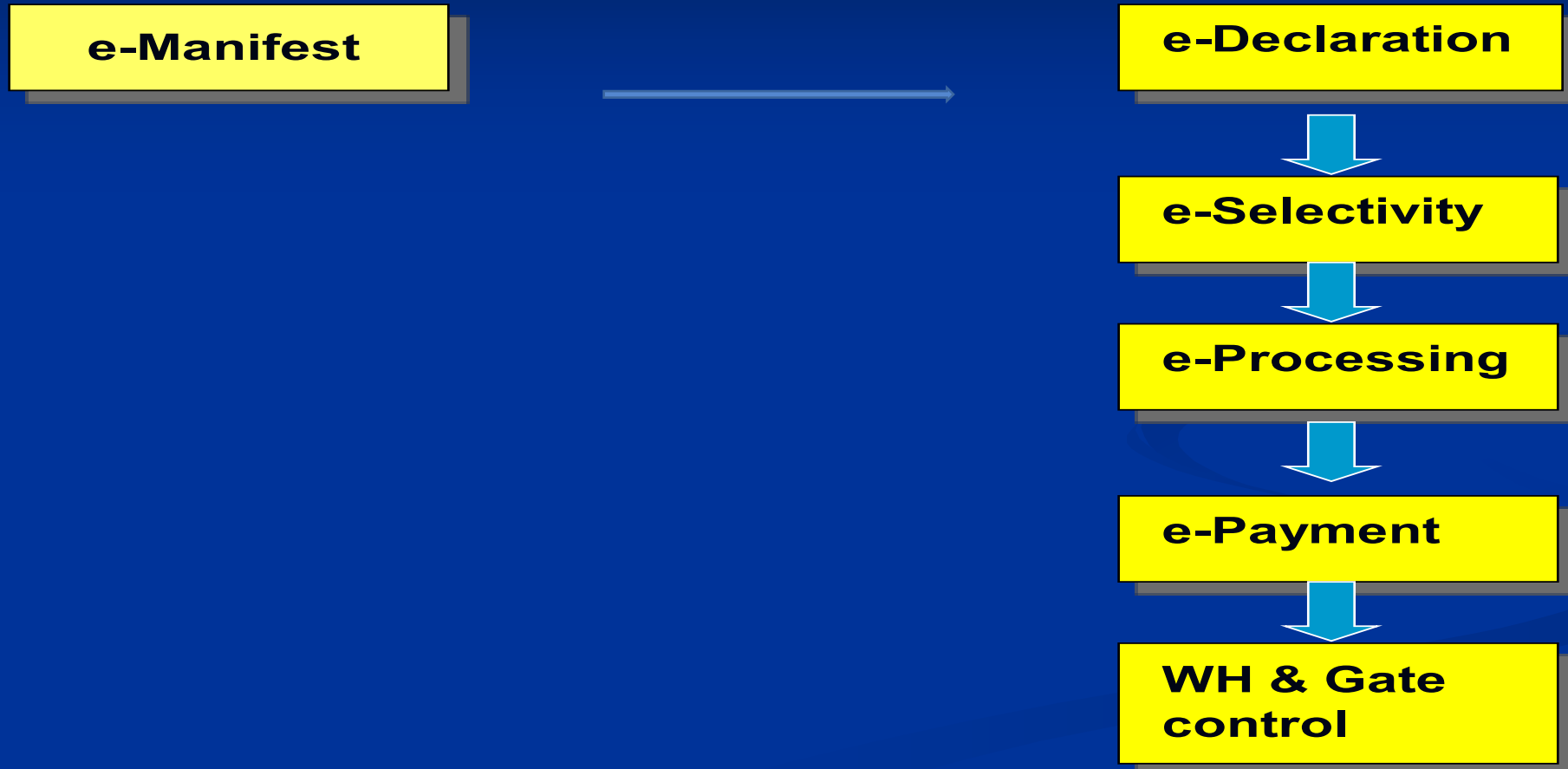
National Revenue with ASYCUDA evolution

Our Current Technical Strength

▶ **More than 26 Customs locations,**

- Each Connected with Head Office,
- Some are already in optical fiber links,

▶ **A VSAT backup network**

- To strengthen future communication,
- One of the few Government Agency with its own Satellite transmission hub,
- To facilitate the AW migration in remote locations,

▶ All most all declared Import/Export Customs Ports have been connected to the current ASYCUDA version including International Airport

All ports connected Via Regional Offices to HQ

Northern Region

Islands Region

Rabaul

Lae

Port Moresby

Southern Region and HQ

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e Customs

e-Manifest   ⟶   e-Declaration

↓

e-Selectivity

↓

e-Processing

↓

e-Payment

↓

WH & Gate control

e Customs cont. ..

```
        ┌──────────────────────────┐
        │        e-payment         │
        └──────────────────────────┘
                     ↓
┌──────────────────────────────────────────────────────┐
│ Agent trigger release order in the system (the system │
│   will not allow for unpaid declarations)             │
└──────────────────────────────────────────────────────┘
                     ↓
┌──────────────────────────────────────────────────────┐
│ System generates e-mail messages to Shipping agent    │
│   and terminal operator with the release order.       │
└──────────────────────────────────────────────────────┘
                     ↓
┌──────────────────────────────────────────────────────┐
│          Agents generation of Exit note               │
└──────────────────────────────────────────────────────┘
                     ↓
┌──────────────────────────────────────────────────────┐
│ Acknowledge the exit note (at the gate or by          │
│   Customs  )                                          │
└──────────────────────────────────────────────────────┘
```

Methods of Payments

- Pre – payments (most recommend)
- Electronic Fund Transfer (EFT) to BPNG Customs Account (e-payment) - (recommend)
- Electronic Fund Transfer (EFT) to BSP Customs Account
- Use of EFTOS (Up to 15,000 Kina)

The Process of e-payment

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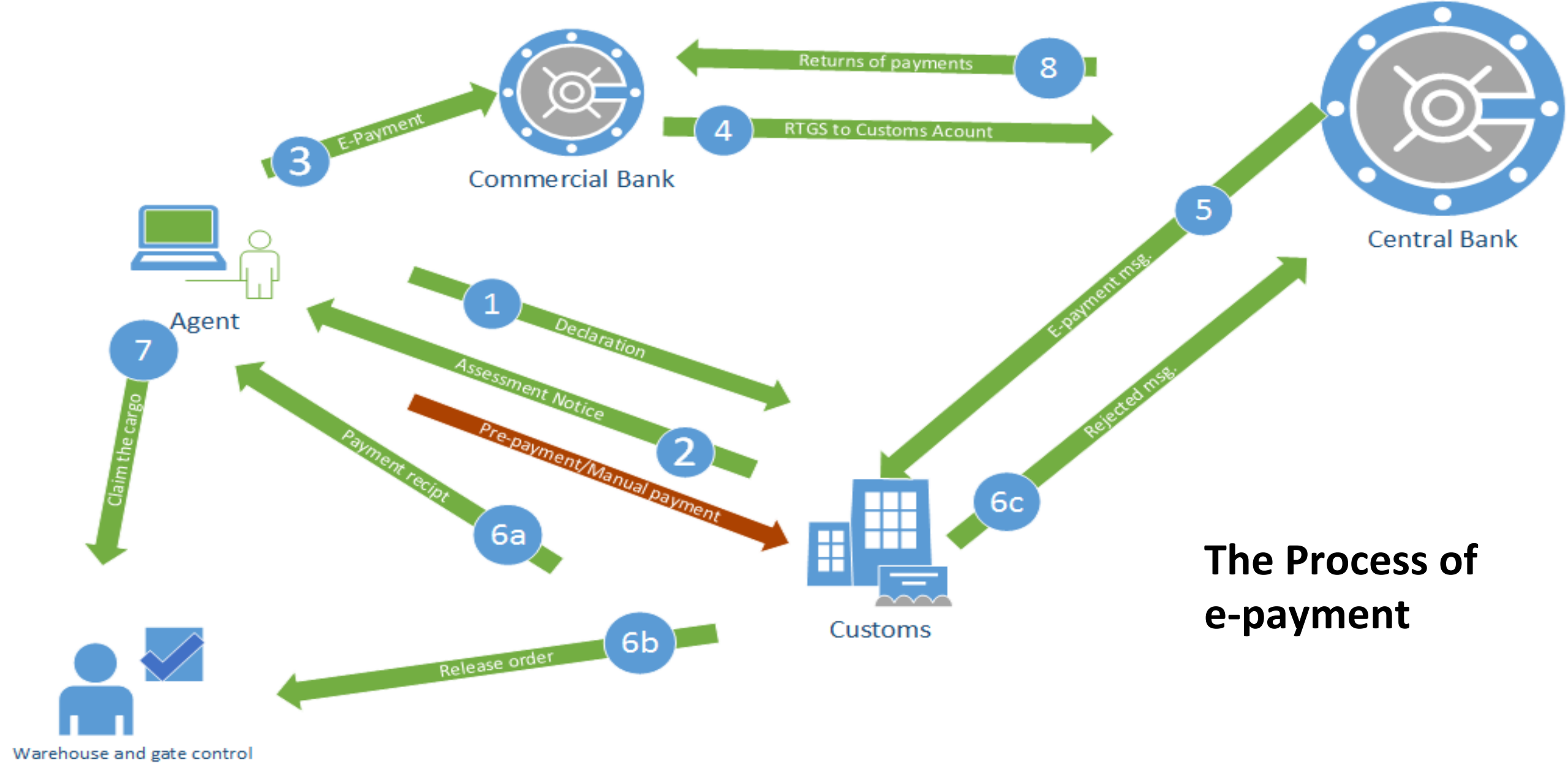
Challenges

- Enforcer of IFC Ease of Doing Business (WCO) (2019 ratings, from 108 to 109)

- External infrastructure and required services,

- National Standards,

- Other Stakeholders have been very territorial,

- Skilled workforce knowledge,

- Lack willingness and motivation,

- Change Management,

- Internal Office environment,

- Resources,

- Security issues (external/Internal),

Take Home

- ✓ Appreciate Customs Automated Business System,

- ✓ Appreciate, IFC Doing Business Report observation in business,

- ✓ Simplification and Harmonization of Business process,

- ✓ Note and support our next phase under FTA for Single Window,

- ✓ Call for all Organizations in PNG both Government, Private sector and NGO to embrace Automation because it embraces **Integrity** and **Governance** which <u>controls</u> **Corruption,**

- ✓ As a PEAK group provide assistance to conduct independent Diagnostics for the Government agency in your regulatory sector,

- ✓ invest in Reward Opportunity to encourage innovators at either workplace or the Tertiary institution level,

- ✓ Simplification and Harmonization calls for effective collaboration,

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END OF PRESENTATION

Questions?????