



MEDIA STATEMENT

MAJOR ANNOUNCEMENT - IRC TO OPEN ONLINE SERVICE PLATFORM SOON

(Date of release: 01.10.2021)

IRC announces the development of a new IRC online service platform.

The Internal Revenue Commission (IRC) Commissioner General - Mr Sam Koim OBE, is pleased to announce the development of a new online client platform – myIRC.

Currently under development by NiuPay Limited (NiuPay), the platform will offer a suite of IRC taxation services online. It will enable individuals and organisations, for the first time, to lodge returns, pay their taxes, as well as other interactions previously only able to be performed at an IRC office.

“We are constantly looking for ways to improve our service and operate in a more efficient and cost-effective manner. The myIRC platform will not only extend the front desk of the tax authority into homes and offices across PNG, but also offer improved efficiencies and enhanced data-security throughout the organisation.” – Sam Koim.

The platform will streamline taxpayer dealings with IRC and will, in turn, result in increased data protection, improved departmental efficiencies, taxation account reconciliation and an improved standard of customer support.

NiuPay currently plans to have the platform switched on in late 2021. They will then bring additional services online throughout 2022 and onwards.

“myIRC stands as a major leap forward for the IRC through online service delivery and I’m looking forward to sharing more information in the coming months” - Sam Koim.

This new development is consistent with the IRC’s vision of building the foundations of a modern and robust tax administration and strategically in line with the IRC’s digital transformation agenda.

IRC and NiuPay will announce in the coming months these new developments as we strive to work towards delivering services that rise above and beyond the public’s expectations.

Authorised for Release,

**Sam Koim, OBE
Commissioner General**

