## Corporate Overview

**PG Innovation Summit** 

Friday 10<sup>th</sup> November 2023



### Introductory facts

3,000

institutions use Temenos software **150** 

countries with Temenos clients

360

go-lives in 2021. Taking a client live every day

1K to 24M

accounts in smallest and largest client

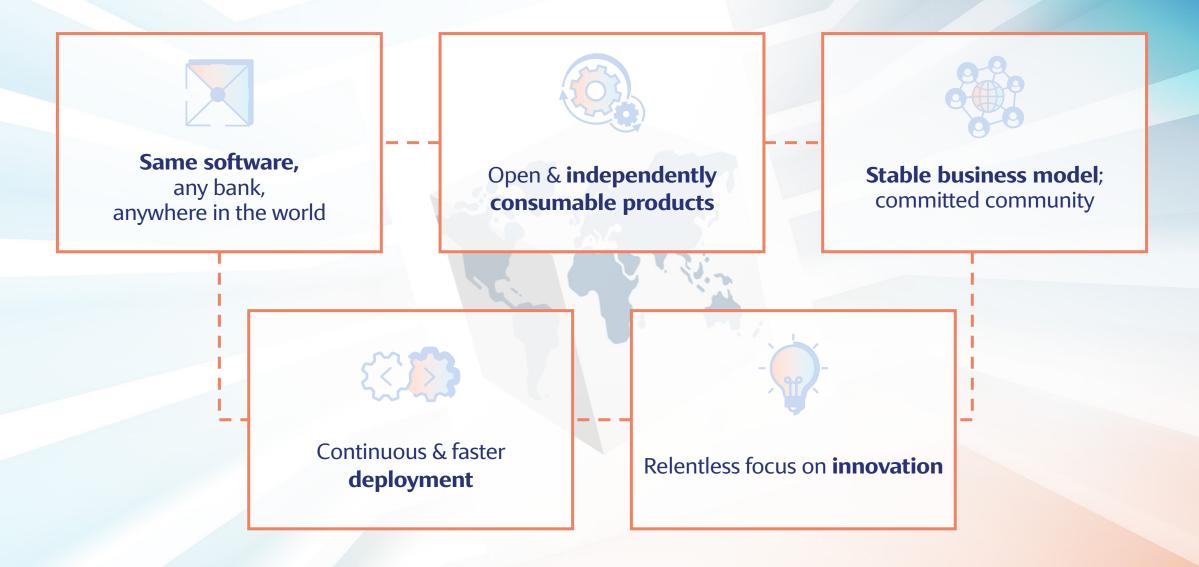
7000+

Temenos-skilled partner consultants

20%

of revenues invested in R&D. \$2.5Bn up to 2021

### What Makes Us Temenos?



### Temenos Client Forums

#### temenos



Book your calendar! We are pleased to invite you to the Temenos

Community Forum in Dublin on 14-16 May 2024.





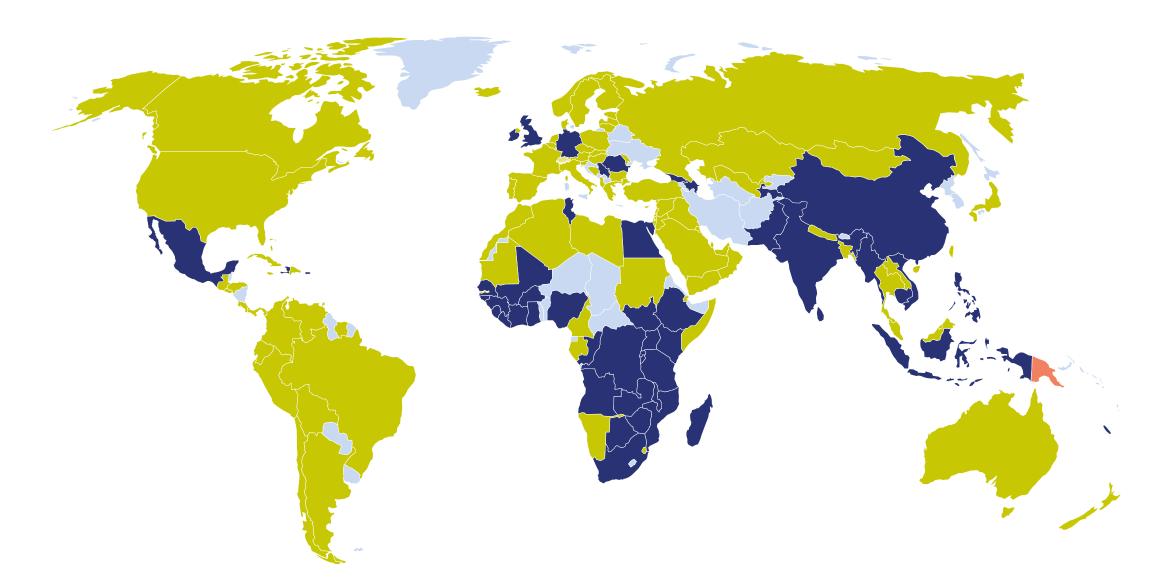


### Solution Overview

#### temenos

- ☐ Based on Temenos Transact, this is a preconfigured version of the software together with extension applications. The solution is built for financial institutions such as:
  - Financial Inclusion
  - Community Banks, Credit Unions and Mutuals
  - Retail Banks (Mass Market)
  - Non-Bank Financial Institutions
  - Start-up banks
- ☐ Offered on-premise or on the Cloud with defined implementation times and resource requirements.
- **☐** Implementations:
  - 1. Create Users and subscribe to Tasks
  - 2. Configure Products
  - 3. Develop interfaces to 3<sup>rd</sup> party solutions
  - 4. Edit Financial Reports
  - 5. Train the end users
- ☐ Upgradable, mature and trusted solution to 337 client sites in 53 countries.

### Temenos footprint:161 countries Financial Inclusion: 337 sites in 53 countries



### Clients

#### 337 client sites in 53 countries

#### **Network Partners**

















**Community Banks** 













#### Microfinance















#### **Credit Unions**











#### Other Banks (Commercial, Retail, Islamic)











#### **Neo Banks**



#### **Value Proposition**













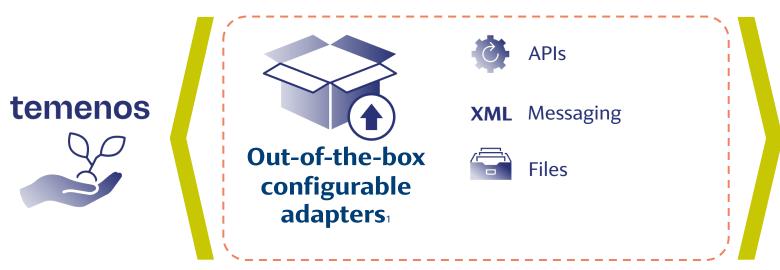




User Experience	<b>Customer Satisfaction</b>	Efficiency
Role Based Home Pages	Self Onboarding App	Automated Approvals
Task Management	Online Applications (Omnichannel)	External Reporting Extract
Single Customer View	Document Output	Bulk File Processing
Process Guided Product Builder	Account Statement	Bulk Officer Changes
Origination	Alerts	Integrated GL

### Ease of Integration

#### Facilitate integration with other systems





Payments: KATS & REPS

M-wallets

Others



Implemented, hosted and application management provided by Datec

### Strong Foundation for Papua New Guinea MFIs



### **Deployment Options**



Temenos runs the software (SaaS)

Proven technology with more than 70 Clients

Production/Non-Production









Classical installation on-premise

**On-premise** 

### **Deployment Comparison**

On-Premise	SaaS	
Access to internet	Access to internet	
1 <sup>st</sup> line support	1 <sup>st</sup> line support	
Change: Configuration & UAT	Change: Configuration & UAT	
24x7 NOC, SOC, Support desk	24x7 NOC, SOC, Support desk	
Service Continuity (DR & BCP)	Service Continuity (DR & BCP)	
Governance, Security & Risk assurance	Governance, Security & Risk assurance	
Infra/App management & maintenance	Infra/App management & maintenance	
Infrastructure	Upgrades & Updates	
Licence & Maintenance	Licence & Maintenance	
Change Development	Change Development	

## Challenges







Access for all

Privacy Education

Consent

Trust Least discriminative route

# Thank/you

temenos